Thurston 911 Communications
Operations Board Meeting Minutes
Monday, September 21, 2026 @ 1:00 P.M.

Meeting was held via Zoom and in person.

LAW ENFORCEMENT MEMBERS PRESENT:
Robert Almada – Chair, Lacey Police Department
Rob Carlson – Yelm Police Department
Ruben Mancillas – Thurston County Sheriff's Office
Shelby Parker – Olympia Police Department
Ken Driver – Tumwater Police Department

FIRE SERVICE MEMBERS PRESENT:
Jennifer Schmidt – Vice Chair, Lacey Fire District 3
Hillory Flowers – Olympia Fire Department
Brian Hurley –Tumwater Fire Department

TCOMM STAFF:
Wendy Hill – Executive Director
Jonnica Elkins – Deputy Director
David Taylor – Radio Systems Manager
Bre Skaggs – Admin Assistant

GUESTS:
Shawn Crimmins – FLAC Chair, Tumwater Fire Department
Eric Forsythe – American Medical Response
Todd Carson – Lacey Fire District 3
Chris Patti - Lacey Fire District 3

Call to Order
Operations Chair, R. Almada called the meeting to order at 1300 hrs.

Approval of Agenda & Minutes
Approval of the September 21, 2026 agenda was approved. **M/S/C (J. Schmidt /R. Carlson)**
Approval of the June 15, 2026, minutes were approved. **M/S/C (J. Schmidt /R. Carlson)**

Correspondence – None

Public Testimony - None

SUBCOMMITTEE REPORTS

I.T. Services – W. Hill reported that recent user agency Field Ops issues and MobileCom sign-on glitches have been resolved. Staff continue to work with the phone system vendor on outstanding, non-mission critical items. Additionally, TCOMM is exploring implementing a non-emergency call AI solution, which would curb call volumes by roughly 30% and free up dispatchers to focus on 911 calls.

Radio Systems – D. Taylor noted the Motorola TCERN project build phase is nearing completion pending final documentation. DVRS units are deployed and agency training guides are underway, while new in-building ERCES systems were added for Trader Joe's

warehouse in Lacey and Armor Storage in Tumwater. Capital projects, including the ESC backup UPS and Bush Mountain microwave path, remain on track for late-year completion alongside ongoing TCERN security and alarm monitoring updates.

FLAC Subcommittee Report – S. Crimmins shared that the August 11th meeting featured a Thurston County Public Works presentation on spill notifications and response. J. Elkins stated the presentation and discussion highlighted communication gaps between Thurston County Emergency Management, Department of Ecology and Thurston County Public Works for spill response notifications. The next meeting is set for October 13th.

Old Business

Search Warrants / Public Records: R. Almada noted that police chiefs previously discussed limiting TCOMM search warrant narratives to non-investigative situations. Discussion took place and the Board agreed to track TCOMM's public records impacts and revisit with a status update at the November meeting.

New Business

Swatting Elections: W. Hill stated Auditor Hall requested assistance with swatting information for key election officials ahead of the upcoming midterms, following a similar process used during the 2024 presidential election. Participating employees complete a special Swatting Premise Form for their law enforcement agency to sign off on, which is then entered into CAD – active October 1st through January 31st. Law enforcement members expressed no objections to supporting the elections office during this time.

Meeting adjourned: With no further business or good of the order, the meeting adjourned at 1:17 pm.

Next Meeting: September 30, 2026 at 3:30 pm