

Thurston 911 Communications
Operations Board Meeting Minutes
Monday, February 23, 2026 @ 1:00 P.M.

Meeting was held via Zoom and in person.

FIRE SERVICE MEMBERS PRESENT:

Brian Hurley – Chair, Tumwater Fire Department
Jennifer Schmidt – Lacey Fire District 3
Ben Miller-Todd – Thurston County Medic One

LAW ENFORCEMENT MEMBERS PRESENT:

Robert Almada – Vice-Chair, Lacey Police Department
Carlos Quiles – Tumwater Police Department
Rob Carlson – Yelm Police Department
Ruben Mancillas – Thurston County Sheriff's Office
Ray Brady – Olympia Police Department

TCOMM STAFF:

Wendy Hill – Executive Director
Jonica Elkins – Deputy Director
Tim Klotz – I.T. Manager
David Taylor – Radio Systems Manager
Bre Skaggs – Admin Assistant

GUESTS:

Ed Trevorrow – Retired Telecommunicator
Shawn Crimmins – FLAC Chair, Tumwater Fire Department
Chris Patti – Lacey Fire District 3

Call to Order

Operations Chair, B. Hurley called the meeting to order at 1300 hrs.

Approval of Agenda & Minutes

Approval of the February 23, 2026 Agenda. **M/S/C (R. Almada/R. Brady)**
Approval of the November 17, 2025 Operations Board minutes **M/S/C (R. Almada/R. Brady)**

Correspondence - None

Public Testimony - None

Special Recognition: W. Hill recognized recently retired Public Safety Telecommunicator E. Trevorrow for his 30 years of service to the citizens of Thurston County.

SUBCOMMITTEE REPORTS

I.T. Services – T. Klotz stated there is a new version of MobileCom due out by the end of this week. It will first go into the test environment and will then be rolled out to member agencies. A new build of CAD is also currently in the test environment that should fix the password reset and CAD login issues experienced in November. TCOMM IT is actively working with CentralSquare on the Vertex 911 phone system to troubleshoot enhanced features such as abandoned callback and text translation that are not working properly since the cutover.

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Radio Systems – D. Taylor reminded agencies the Motorola contract ends on March 31st. The DuPont site is complete with only minor peripheral issues needing to be finished but the site is operational. The radio reprogramming project is also complete. The dashboard will remain operational for agencies to check if they have radios that still need to be reprogrammed. The DVRS deployment is anticipated to start towards the end of March with Radio Systems providing the installation prototype documentation for agencies to install. ERCES, or in-building amplifying systems, have been commissioned at three new locations. A dashboard for ERCES will be developed in the future for agencies to log in and see which buildings have an in-building DAS system in their area. Agencies were reminded that the White Glove Warranty for subscriber equipment is set to expire in June of 2027.

FLAC Subcommittee Report – S. Crimmins stated TCOMM has scheduled the spring HIRL drill for April 20, 2026 @ 0900 hours.

Old Business

None.

New Business

2025 Year in Review – W. Hill provided the Board with a 2025 year in review. Topics covered included total call volume, number of law/fire/EMS events dispatched, recruitment efforts, and more.

County Fire Investigation Team – S. Crimmins stated agencies have been working together to create a County Fire Investigation Team in conjunction with TCOMM to implement an Active911 call out similar to the Chaplains or SORT. Each agency is tasked with building their own Active911 group to notify their fire investigator. A procedure to request a fire investigator from the scene via TCOMM should be available in the next couple of months with the rest of the investigators trained and ready early fall. This will be a tiered notification depending on the need at the fire scene.

Fatality Traffic Accident (ACCID1) Type Code – J. Elkins stated there was a request from FLAC for a fatality type code for accidents. Law agencies would need to request the code change prior to the call being closed so dispatchers can change it. A motion was made to create the type code ACCID1. **M/S/C (R. Almada/R. Brady)**

Meeting adjourned: With no further business or good of the order, the meeting adjourned at 1:27 pm.

Next Meeting: March 16, 2026 at 1:00 pm