

2024 Fire/EMS Events Dispatched:	Total Dispatched
Lacey Fire District #3	16,409
Olympia Fire Department	15,252
Tumwater Fire Department	4,734
SE Thurston Fire Department	4,239
West Thurston Fire Authority	3,251
McLane/Black Lake Fire District #9	1,934
South Thurston Fire & EMS District #12	965
South Bay Fire District #8	1,206
East Olympia Fire District #6	1,108
Griffin Fire District #13	638
Bald Hills Fire District #17	525
Bucoda Fire Department	135
Combined Total Dispatched Responses	50,396

Thurston 911 Communications
2703 Pacific Ave SE, Suite A
Olympia, WA 98501
360-704-2730



TCOMM 911

POLICE | FIRE | MEDICAL



2024 Law Enforcement Events Dispatched:	Total Dispatched
Thurston County Sheriff's Office	51,925
Olympia Police Department	55,545
Lacey Police Department	43,420
Tumwater Police Department	19,347
Yelm Police Department	17,930
Nisqually Tribal Police	6,874
Tenino Police Department	2,252
Chehalis Tribal Police	5,146
Combined Total Dispatched Responses	202,439

Statistics
Total Dispatched Events:

2023 Law

200,086

2024 Law

202,439

2023 Fire/EMS

49,392

2024 Fire/EMS

50,396

Thurston 911 Communications
2024 Annual Report

Since 1970, TCOMM911 has been the single-source 911 call and dispatch center in Thurston County. Thurston 911 Communications (TCOMM911 or TCOMM) provides three vital public service functions in Thurston County.

- ♦ TCOMM receives and records all 911 emergency calls for help from within the County.
- ♦ Dispatching the appropriate public safety responders to the emergency – TCOMM provides dispatch services to all law enforcement (except Washington State Patrol), Fire Districts and Departments, and Medic One in the County.
- ♦ TCOMM owns and operates the Thurston County Public Safety Radio network.

Our Mission

To provide the emergency communications link between the community and public safety responders.

Our Vision

To exceed the standard of public safety communications through professionalism and compassion, by putting people first, to meet the needs of our community.



TCOMM911 Board of Directors

- ◇ Lenny Greenstein; Chair, City of Lacey Councilmember
- ◇ Leatta Dahlhoff; Vice-Chair, City of Tumwater Councilmember
- ◇ Sylvia Roberts; Lacey Fire District #3 Fire Commissioner
- ◇ Tracey Wood City of Yelm Councilmember
- ◇ Gary Edwards; Thurston Co. Board of County Commissioners
- ◇ Derek Sanders Thurston County Sheriff’s Office
- ◇ Clark Gilman; City of Olympia Councilmember
- ◇ Meredith Hutchins; Thurston Co. Fire Commissioners Association
- ◇ Wendy Hill – TCOMM911 Executive Director

Employee Spotlight

2024 Employee of the Year
Lisa Goss



The Employee of the Year is selected from quarterly award recipients and is based on actions considered over and above the normal performance of job duties.

2024 Quick Stats

- 73 FTEs
- Adopted Budget: \$24,017,480
- 8 Law Enforcement Agencies
- 12 Fire/EMS Agencies
- 28 Radio Tower Sites
- 722 Public Record Requests Completed

2024 Highlights

- TCERN Public Safety Radio Replacement work continued
- Reduced Public Safety Telecommunicator vacancies from 15 to 9, holding 5 new hire academies
- Public Safety Telecommunicators included in the Public Safety Employees Retirement System
- Awarded the WellCity Award for the 11th year in a row

TCOMM911 Operations Board

- ◇ Brian Hurley; Chair, Tumwater Fire Department
- ◇ Robert Almada; Vice-Chair, Lacey Police Department
- ◇ Jon Weiks; Tumwater Police Department
- ◇ Matt Morris; Olympia Fire Department
- ◇ Steve Brooks; Lacey Fire District #3
- ◇ Dave Pearsall; Thurston County Sheriff’s Office
- ◇ Rich Allen; Olympia Police Department
- ◇ Brian VanCamp; Thurston Co. Fire Chiefs Association
- ◇ Rob Carlson; Yelm Police Department
- ◇ Ben Miller-Todd; Thurston Co. Medic One

