

Thurston 911 Communications
Joint Operations Board and FLAC Meeting Minutes
Monday, December 16, 2024 @ 1:00 P.M.

This was a hybrid meeting both in person and via Zoom.

Members Present:

OPERATIONS BOARD:

Brian Hurley – Chair, Tumwater Fire Department
Robert Almada – Vice-Chair, Lacey Police Department
Jennifer Schmidt – Lacey Fire District #3
Rich Allen – Olympia Police Department
Brian VanCamp - TC Fire Chiefs Association (South Bay Fire Department)
Rob Carlson – Yelm Police Department
Ben Miller-Todd – Thurston County Medic One
Dave Pearsall – Thurston County Sheriff's Office

FLAC MEMBERS:

Shawn Crimmins –Chair, Tumwater Fire Department
Chris Patti – Lacey Fire District #3
Jaimie Newcomb – Lacey Police Department

TCOMM STAFF:

Wendy Hill – Executive Director
Jonica Elkins – Deputy Director
Aaron Moe - Human Resources Manager
Tim Klotz – I.T. Manager
David Taylor – Radio Systems Manager
Jason Guthrie – GIS Administrator
Bre Skaggs – Administrative Assistant

GUESTS:

Eric Forsythe – American Medical Response

Call to Order

Operations Chair, B. Hurley called the meeting to order at 1300 hrs.

Approval of Agenda & Minutes

Approval of the December 16, 2024 Agenda **M/S/C (R. Almada/S. Crimmins)**
Approval of the October 21, 2024 Operations Board meeting minutes **M/S/C (J. Schmidt/B. Miller-Todd)**
Approval of the October 8, 2024 FLAC meeting minutes **M/S/C (C. Patti/J. Schmidt)**

Correspondence - None

Public Testimony - None

SUBCOMMITTEE REPORTS

I.T. Services – T. Klotz stated a bug in the MobileCom 6 update was located and TCOMM IT has been working with the vendor to correct it. An update email has been sent to our user maintenance groups and when we

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receive further information an additional instructional email will be sent. TCOMM is almost done with the new CJIS requirements for multi-factor authentication for all staff.

Radio Systems – D. Taylor stated the cutover to the TCERN system in November is complete and operating as designed. A mobile power level issue was recently identified which will require a system wide reprogramming effort. That project will be combined with the 2025 radio fleet reprogramming set to begin March 2025. Improper microphone use by radio operators significantly reduces output and has caused frustration among users. Agencies are encouraged to provide additional training to help fix the issue. New wireless headset adapters and headsets that will allow better microphone placement have been purchased for dispatch to combat the same issue.

Other items still needing completion include: replacement of the VHF simulcast system, FS-82 site work, DuPont site work, and installation of the subscriber service monitoring system. Radio Systems staff will also reach out to user agencies in the coming months regarding the DVRS equipment that was purchased through the Motorola contract on their behalf. The Motorola VHF overlay replacement is scheduled to begin in mid-January. This is the last major phase of the TCERN project, and users will be notified of any potential impacts or down time.

As a part of the contract, Motorola is planning a full upgrade to the system which will take several months but isn't scheduled to begin until Q4, 2025. Interoperability talks continue with the surrounding counties and agencies.

Operations Board Business

Field Ops Update – W. Hill stated Field Ops will be rolled out to all user agencies the beginning of 2025. To initiate the process, user agencies interested should email W. Hill. Central Square will be given their agency contact information and will work with them directly on set up and cost.

FLAC Business

New Type Code: FLOCK – J. Elkins stated there is currently no type code for automatic license plate hits and dispatch suggested FLOCK. Having its own type code will also help with tracking and data. A discussion took place and a motion by the Operations Board was approved. **M/S/C (R. Almada/D. Pearsall)**

K-9 Response – J. Elkins asked for suggestions on how to make the K-9 callouts more consistent. A discussion took place and it was decided an email would be sent to law agencies to ask for clarification and input. Discussion will continue at the next meeting.

HIRL Update – J. Elkins stated the latest HIRL drill went well and there was a lot of participation. Agencies expressed how helpful the Zoom meeting was, especially having IT online to help work through technical issues. Three dates were suggested for the Spring 2025 drill: March 31st, April 9th or 10th. J. Elkins will follow up via email to finalize the date.

Joint Meetings/Rosters – B. Hurley stated that this would be the last Joint Ops/FLAC meeting and moving forward each will go back to separate meetings. The Operations Chiefs will work on filling the vacant NW Position for FLAC.

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Meeting adjourned: With no further business or good of the order, the Board meeting adjourned at 1:28 pm.

Next Meeting:

Operations Board January 22, 2025 at 1:00 pm
FLAC February 13, 2025 at 1:00 pm