

**Thurston 911 Communications**  
**Joint Operations Board and FLAC Meeting Minutes**  
**Monday, June 17, 2024 @ 1:00 P.M.**

**This was a hybrid meeting both in person and via Zoom.**

**Members Present:**

**OPERATIONS BOARD:**

Brian Hurley – Chair, Tumwater Fire Department  
Robert Almada – Vice-Chair, Lacey Police Department  
Jon Weiks – Tumwater Police Department  
Steve Brooks – Lacey Fire District 3  
Dave Pearsall – Thurston County Sheriff's Office  
Rich Allen – Olympia Police Department  
Brian VanCamp - TC Fire Chiefs Association (South Bay Fire Department)  
Rob Carlson – Yelm Police Department  
Matt Morris – Olympia Fire Department

**FLAC MEMBERS:**

Shawn Crimmins – Vice-Chair, Tumwater Fire Department  
Jennifer Schmidt – Lacey Fire District 3  
Brad Watkins – Thurston County Sheriff's Office  
Chris Patti – McLane Black Lake Fire Department  
Sam Costello – Olympia Police Department  
Pete Suver - SE Thurston Fire Authority

**TCOMM STAFF:**

Wendy Hill – Executive Director  
Jonnica Elkins – Deputy Director  
Aaron Moe - Human Resources Manager  
Tim Klotz – I.T. Manager  
Bre Skaggs – Administrative Assistant

**GUESTS:**

Robert Hollis – Lacey Police Department  
Eric Forsythe – American Medical Response  
Matt Bogart – Chehalis Tribal Police Department  
Brenda Taylor – CentralSquare  
Sheri Pender - CentralSquare

**Call to Order**

Operations Chair, B. Hurley called the meeting to order at 1300 hrs.

**Approval of Agenda & Minutes**

Approval of the June 17, 2024 Agenda. **M/S/C (J. Weiks/S. Brooks)**

Approval of the March 18, 2024 Joint Operations Board and FLAC meeting minutes **M/S/C (J. Weiks/S. Brooks)**

Approval of the April 9, 2024 FLAC meeting minutes **M/S/C (C. Patti/B. Watkins)**

**Correspondence** - None

**Public Testimony** - None

**Thurston 911 Communications**  
**Joint Operations Board and FLAC Meeting Minutes**  
**Monday, June 17, 2024 @ 1:00 P.M.**

**Central Square Field Ops Demo** – Provided by B. Taylor and S. Pender from Central Square. After discussion, all present agreed to move forward with TCOMM and a representative from LE and Fire/EMS testing the application further. C. Patti and S. Costello agreed to participate in the test group.

**SUBCOMMITTEE REPORTS**

**Information Services** – T. Klotz stated a CAD upgrade is scheduled for July 16<sup>th</sup>. The newest version will allow users to sign in to multiple screens without being logged out. The open IT position at TCOMM has been filled with the new hire starting July 1<sup>st</sup>.

W. Hill added that Central Square was selected as the new phone system vendor. Their Project Manager will contact TCOMM soon and will work with the Consortium to develop the implementation schedule. The current phone system, Solacom, will still be in place this July 4<sup>th</sup>. Solacom has indicated a technician will be on-site for each of the Consortium PSAPs on the 3<sup>rd</sup> and 4<sup>th</sup>. By this time next year the new phone system should be in place, which will be another big project taking place over the next 9 to 12 months.

**Radio Systems** – W. Hill stated the Radio Systems team has been very busy, not only trying to get the last few months of TCERN finished, but also keeping the legacy system going. TCERN updates include:

- A detailed cut over review planning session is taking place tomorrow.
- There are two sites still in progress. Dupont has been issued a notice to proceed but no lease yet. Fire Station 82 permit is halfway done. Motorola and their contractors have been working with the County on how to get that remaining permit for the tenant improvement portion submitted.
- Non-Member Agency agreements are on going, with one completed agreement signed. Non-Member Agencies have been notified that those agreements must be in place before access to the system will be granted.

J. Elkins stated a workgroup with dispatchers and supervisors was put together to address operational planning for cutover. More information will be communicated on that in the near future.

**Operations Board Business**

**Swatting - Elections** – W. Hill stated concerns surrounding elections swatting was brought up from the County Auditor after Homeland Security put out their swatting prevention and response guidance. The guidance recommends that PSAPs use CAD premise files to flag elections staff for responders. One idea would be to have requestors fill out a swatting form and once submitted, it would be kept in TCOMMs premise information for a set period of time, and then it would be removed. A discussion took place and it was determined to draft a procedure and bring it back to the Operations Board for approval.

**FLAC Business**

None.

**Meeting adjourned:** With no further business or good of the order, the Board meeting adjourned at 1:49 pm.

**Next Meeting:**  
Operations July 15, 2024 at 1:00 pm  
FLAC August 13, 2024 at 1:00 pm