

Thurston 911 Communications
Joint Operations Board and FLAC Meeting Minutes
Monday, March 18, 2024 @ 1:00 P.M.

This was a hybrid meeting both in person and via Zoom.

Members Present:

OPERATIONS BOARD:

Jon Weiks – Chair, Tumwater Police Department
Steve Brooks – Lacey Fire District 3
Ben Miller-Todd – Thurston County Medic One
Rich Allen – Olympia Police Department
Robert Almada – Lacey Police Department
Brian Hurley – Tumwater Fire Department
Brian VanCamp - TC Fire Chiefs Association (South Bay Fire Department)
Tillman Atkins – Yelm Police Department

FLAC MEMBERS:

Jim Mack – Chair, Lacey Police Department
Shawn Crimmins – Vice-Chair, Tumwater Fire Department
Jennifer Schmidt – Lacey Fire District 3
Brad Watkins – Thurston County Sheriff's Office
Chris Patti – McLane Black Lake Fire Department
Jon Kalar – Tumwater Fire Department

TCOMM STAFF:

Wendy Hill – Executive Director
Jonnica Elkins – Deputy Director
Aaron Moe - Human Resources Manager
Jason Guthrie – GIS Administrator
Bre Skaggs – Administrative Assistant

GUESTS:

Leonard Johnson, McLane Black Lake Fire Department
Eric Forsythe – American Medical Response

Call to Order

Operations Chair, Jon Weiks called the meeting to order at 1300 hrs.

Approval of Agenda & Minutes

Approval of the March 18, 2024 Agenda. (S. Brooks/B. Hurley)
Approval of the February 13, 2024 FLAC meeting minutes M/S/C (S. Crimmins/C. Patti)
Approval of the February 26, 2024 Operations Board meeting minutes M/S/C (S. Brooks/L. Johnson)

Correspondence - None

Public Testimony - None

Thurston 911 Communications
Joint Operations Board and FLAC Meeting Minutes
Monday, March 18, 2024 @ 1:00 P.M.

SUBCOMMITTEE REPORTS

Information Services – J. Guthrie stated the new CAD build is expected on March 26th which should include a permanent resolution for the remote workstation server issues. Their engineering team is still working to fix the issue of multiple user log on for MCT's as the included fix did not work. There is a Net Motion server upgrade to occur on Tuesday, March 19th. We anticipate no interruptions outside of the scheduled downtime and there should be no additional impact to users.

Radio Systems – W. Hill stated the Hawks Prairie site is near completion with a scheduled walk-through in the coming week. The White Glove warranty for subscriber units is active and available for user agencies. Dispatchers completed their training at the end of February on the new consoles. There are a few user agencies that have completed their training already. TCOMM will start working with it's non-member agencies to determine their needs and wants on the P25 system along with any costs associated per TCOMM policy.

FLAC Business

Excited Delirium Terminology – B. Miller-Todd stated there hasn't been agreement on what terminology would be best to replace excited delirium, which comes with connotations that aren't beneficial to the emergency response system. The American College of Emergency Physicians uses terminology that is similar, Hyperactive Delirium Syndrome (which could be shortened to Hyperactive Delirium or even HD). After a brief discussion, it was determined to defer the discussion to the next FLAC meeting to allow members time to discuss with their agencies.

Shoplift Protocol – J. Elkins stated that over the last year officers will ask dispatch to call a reporting party back and ask if they're willing to prosecute, or if they want the subject trespassed. A suggestion was to build those questions into the protocol. After a brief discussion, it was determined to bring this topic to the next FLAC meeting after members discuss with their respective agencies.

Warming Fires – J. Elkins stated that TCOMM is receiving more warming fire calls that are located in a corridor, blocking a sidewalk, or close to a structure. The current type code doesn't fit so the suggestion was to utilize the Small Fire type code which is reserved for a small fire in a structure unlikely to spread. After a brief discussion, the Operations Board unanimously voted to adopt the proposed type code of Small Fire.

Carbon Monoxide Alarm Protocols – J. Kalar stated research shows a relation between carbon monoxide alarms going off and batteries failing in a structure. When dispatch receives a call of a carbon monoxide alert, proposed additional questions are: is there any electric vehicle charging stations in the house, do they have any energy storage systems in their house and was there any smell associated? This information should help responders potentially isolate an event that typically doesn't have a combustion of some sort going on from a furnace or gas appliances. After a brief discussion, the Operations Board unanimously voted to adopt the proposed additional protocol questions.

2024 Proposed FLAC Schedule Confirmation – The Fire & Law Advisory Committee confirmed the proposed 2024 meeting schedule with one change moving the January 2025 meeting to the following week due to the New Year Holiday.

Thurston 911 Communications
Joint Operations Board and FLAC Meeting Minutes
Monday, March 18, 2024 @ 1:00 P.M.

Election of FLAC Officers – J. Mack called for nominations for the Chair and Vice-Chair for the 2024-2025 term, as the Bylaws require the elections to be held at the TCOMM Annual Meeting.

C. Patti nominated S. Crimmins for Vice-Chair. There were no other nominations. **M/S/C** to appoint S. Crimmins as Vice-Chair of the FLAC for 2024-2025. **(C. Patti/B. Watkins)**

C. Patti nominated J. Mack for Chair. There were no other nominations. **M/S/C** to appoint J. Mack as Chair of the FLAC for 2024-2025. **(C. Patti/B. Watkins)**

Operations Board Business

Residential Structure Fire Protocol Update – J. Elkins stated an in-depth discussion at the Energy Symposium last year took place about structure fires and how battery storage components can change the response of a call. After discussion at FLAC, proposed questions to add to residential structure fire are: is there solar power, is there any type of energy storage systems, batteries, Tesla power bank, is there any electric type vehicles in the garage, did the house lose power prior to you calling, and if yes, do you have a connected automatic backup generator. Those questions would encompass all of the power needs that responders would need to know going into those types of calls. **M/S/C (S. Brooks/L. Johnson)**

Smart911/Project Guardian – W. Hill shared information about a recent discussion with two citizens regarding Project Guardian, which is similar to Smart911. She reminded TCOMM Board and Committee members that TCOMM has Smart911 through a partnership with TC Emergency Management. She asked that they remind their staff to refer citizens to Smart911 when they are on scene of an incident where a citizen could benefit from having their information available to dispatchers and field units. Information that can be included are license plates, how many family members, animals, gate codes, etc. Smart911 profiles are maintained by the citizen, who will be prompted every 6 months to keep their information up to date..

2024 Proposed Operations Board Schedule Confirmation – The Operations Board confirmed the proposed 2024 meeting schedule with one change of cancelling the May 2024 meeting due to scheduling conflicts.

Election of Operations Board Officers – J. Weiks called for nominations for the Chair and Vice-Chair for the 2024-2025 term, as the Bylaws require the elections to be held at the TCOMM Annual Meeting.

J. Weiks nominated R. Almada for Vice-Chair. There were no other nominations. **M/S/C** to appoint R. Almada as Vice-Chair of the Operations Board for 2024-2025. **(J. Weiks)**

S. Brooks nominated B. Hurley for Chair. There were no other nominations. **M/S/C** to appoint B. Hurley as Chair of the Operations Board for 2024-2025. **(S. Brooks/J. Weiks)**

Meeting adjourned: With no further business or good of the order, the Board meeting adjourned at 1:32 pm.

Next Meeting:
FLAC April 9, 2024 at 1:00 pm
Operations April 15, 2024 at 1:00 pm