

2023 Fire/EMS Events Dispatched:	Total Dispatched
Lacey Fire District #3	15,647
Olympia Fire Department	15,091
Tumwater Fire Department	4,693
SE Thurston Fire Department	4,024
West Thurston Fire Authority	3,449
McLane/Black Lake Fire District #9	1,988
South Thurston Fire & EMS District #12	992
South Bay Fire District #8	1,172
East Olympia Fire District #6	1,069
Griffin Fire District #13	691
Bald Hills Fire District #17	452
Bucoda Fire Department	95
Combined Total Dispatched Responses	49,392

Thurston 911 Communications

2703 Pacific Ave SE, Suite A

Olympia, WA 98501

360-704-2730



TCOMM 911

POLICE | FIRE | MEDICAL



TCOMM 911

POLICE | FIRE | MEDICAL



2023 Law Enforcement Events Dispatched:	Total Dispatched
Thurston County Sheriff's Office	51,779
Olympia Police Department	56,789
Lacey Police Department	43,950
Tumwater Police Department	20,628
Yelm Police Department	14,354
Nisqually Tribal Police	5,872
Tenino Police Department	3,148
Chehalis Tribal Police	3,531
Combined Total Dispatched Responses	200,086

Statistics

Total Dispatched Events:

2022 Law

192,097

2022 Fire/EMS

46,718

2023 Law

200,086

2023 Fire/EMS

49,392

Thurston 911 Communications

2023 Annual Report

Since 1970, TCOMM911 has been the single-source 911 call and dispatch center in Thurston County. Thurston 911 Communications (TCOMM911 or TCOMM) provides three vital public service functions in Thurston County.

- ◆ TCOMM receives and records all 911 emergency calls for help from within the County.
- ◆ Dispatching the appropriate public safety responders to the emergency - TCOMM provides dispatch services to all law enforcement (except Washington State Patrol), Fire Districts and Departments, and Medic One in the County.
- ◆ TCOMM owns and operates the Thurston County Public Safety Radio network.

Our Mission

To provide the emergency communications link between the community and public safety responders.

Our Vision

To exceed the standard of public safety communications through professionalism and compassion, by putting people first, to meet the needs of our community.



TCOMM911 Board of Directors

- ◆ Lenny Greenstein; Chair, City of Lacey Councilmember
- ◆ Leatta Dahlhoff; Vice-Chair, City of Tumwater Councilmember
- ◆ Sylvia Roberts; Lacey Fire District #3 Fire Commissioner
- ◆ Tracey Wood City of Yelm Councilmember
- ◆ Gary Edwards; Thurston Co. Board of County Commissioners
- ◆ Derek Sanders Thurston County Sheriff's Office
- ◆ Lisa Parshley; City of Olympia Councilmember
- ◆ Meredith Hutchins; Thurston Co. Fire Commissioners Association
- ◆ Wendy Hill - TCOMM911 Executive Director

Employee Spotlight

2023 Employee of the Year
Andrea Gould



The Employee of the Year is selected from quarterly award recipients and is based on actions considered over and above the normal performance of job duties.

2023 Quick Stats

- 73 FTEs
- Adopted Budget: \$ 21,866,700
- 8 Law Enforcement Agencies
- 12 Fire/EMS Agencies
- 28 Radio Tower Sites
- 651 Public Record Requests Completed

2023 Highlights

- TCERN Public Safety Radio Replacement work continued
- Reduced Public Safety Telecommunicator vacancies from 15 to 9, holding 5 new hire academies
- Public Safety Telecommunicators included in the Public Safety Employees Retirement System
- Awarded the WellCity Award for the 11th year in a row

TCOMM911 Operations Board

- ◆ Jon Weiks; Chair, Tumwater Police Department
- ◆ Matt Morris; Vice-Chair, Olympia Fire Department
- ◆ Steve Brooks; Lacey Fire District #3
- ◆ Brian Hurley; Tumwater Fire Department
- ◆ Dave Pearsall; Thurston County Sheriff's Office
- ◆ Rich Allen; Olympia Police Department
- ◆ Brian VanCamp; Thurston Co. Fire Chiefs Association
- ◆ Rob Carlson; Yelm Police Department
- ◆ Robert Almada; Lacey Police Department
- ◆ Ben Miller-Todd; Thurston Co. Medic One

