

**Thurston 911 Communications**  
**Operations Board Meeting Minutes**  
**Monday, February 26, 2024 @ 1:00 P.M.**

**Meeting was held via Zoom and in person.**

**LAW ENFORCEMENT MEMBERS PRESENT:**

Jon Weiks – Chair, Tumwater Police Department  
Rob Carlson – Yelm Police Department  
Robert Almada – Lacey Police Department

**FIRE SERVICE MEMBERS PRESENT:**

Brian Hurley – Tumwater Fire Department  
Brian VanCamp – Thurston County Fire District 8  
Steve Brooks – Lacey Fire District 3  
Ben Miller-Todd – Thurston County Medic One

**TCOMM STAFF:**

Wendy Hill – Executive Director  
Jonnica Elkins – Deputy Director  
Tim Klotz – Information Services Manager  
David Taylor – Radio Systems Manager  
Bre Skaggs – Administrative Assistant

**GUESTS:**

Chris Patti – McLane Black Lake Fire Department  
Shawn Crimmins – Tumwater Fire Department  
Eric Forsythe – American Medical Response  
Jennifer Schmidt – Lacey Fire District 3

**Call to Order**

Operations Chair, Jon Weiks called the meeting to order at 1300 hrs.

**Approval of Agenda & Minutes**

Approval of the February 26, 2024 Agenda. **(S. Brooks/B. Hurley)**  
Approval of the January 22, 2024 Operations meeting minutes **M/S/C (R. Carlson/B. Miller-Todd)**

**Correspondence - None**

**Public Testimony - None**

**SUBCOMMITTEE REPORTS**

**I.T. Services** – T. Klotz stated there is a new CAD build in the test environment. This update should fix the remote organization servers if they get into a situation or a condition where they won't allow connections to log into the remote workstation. This issue has subsided over the last couple of weeks. However, there is still a need to move forward and implement the CAD build in a live environment to resolve it. A notification about the upcoming CAD update will be sent in the coming weeks after it's been fully tested. The MobileCom 6 update is still being worked on and TCOMM is waiting to hear back from Central Square on the current status. This update will fix a local warrant return format issue that OPD discovered.

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**Radio Systems** – D. Taylor provided a brief update of current TCERN system progress.

Site Work –As of the last update, there are four sites in different stages of completion. The Hawks Prairie and Bald Hills sites are progressing and should be completed in the next few weeks. Both the Fire Station 82 and DuPont sites are continuing to work through the building permit/lease approvals. The P25 system cutover date is tentatively set for July 15<sup>th</sup>.

Subscriber Equipment – Reprogramming all of the fleet radios is being worked on and the code plug change log should be distributed later this week. ADCOMM will assist with coordination of getting the programming equipment out to each particular location for a drive-through code plug reprogram of each radio on the system.

**FLAC Subcommittee Report** – J. Elkins gave a few highlights from the last FLAC meeting. Discussions took place regarding the TCERN Emergency Button use changes that were to occur on the Fire/Law side. There was an energy symposium training that occurred last year, with some lessons learned within that resulting in potential changes to call intake questioning. There was also a request to add additional protocols for residential structure fires. S. Crimmins stated a few protocol additions were about solar power, generators on site, energy storage systems, electric hybrid vehicles/charging, etc. Further discussion in the Ops Chiefs meeting will take place shortly with a final decision being brought back to this Board for approval.

**Old Business**

**TCERN Update** – W. Hill stated the cutover date was originally scheduled for the end of June. However, with it being so close to the Fourth of July, it was decided to push it out to July 15<sup>th</sup>. That date depends on the status of both the Dupont and Fire Station 82 sites. W. Hill stated the DuPont site lease has made it through JBLM's approval but has two additional steps that need to be completed before going back to the Army Corps of Engineers. Both of those steps have 30-days each to respond. D. Taylor stated the new USDD was implemented, but it interfaces with the existing CAD system in a different manner than the old Zetron paging terminal. That causes a conflict with bringing up mutual aid and adjacent jurisdictions responses. A solution is to make a hybrid of the two systems: Zetron providing two-tone paging and USDD providing the voice automated dispatch. Radio Systems has made this a priority task to come up with a design package on how to implement the two together.

**New Business**

**TCOMM 2023 in Review** – W. Hill provided the Board with a 2023 year in review. Topics covered included total call volume, number of law/fire/EMS events dispatched, recruitment efforts, and more.

**Meeting adjourned:** With no further business or good of the order, the Board meeting adjourned at 1:22 pm.

**Next Meeting:** March 18, 2024 at 1:00 pm