

**Thurston 911 Communications**  
**Joint Operations Board and FLAC Meeting Minutes**  
**Monday, June 26, 2023 @ 1:00 P.M.**

**Meeting was held via Zoom and in person.**

**OPERATIONS BOARD:**

Jon Weiks – Chair, Tumwater Police Department  
Todd Carson – Vice-Chair, Olympia Fire Department  
Steve Brooks – Lacey Fire District 3  
Ben Miller-Todd – Thurston County Medic One  
Rob Carlson – Yelm Police Department  
Rich Allen – Olympia Police Department  
Brian VanCamp - TC Fire Chiefs Association (South Bay Fire Department)

**FLAC MEMBERS:**

Kevin Bossard – Vice-Chair, Olympia Fire Department  
Jennifer Schmidt – Lacey Fire District 3  
Shawn Crimmins – Tumwater Fire Department  
Brad Watkins – Thurston County Sheriff's Office  
Chris Patti – McLane Black Lake Fire Department  
Mark Gregory - Bald Hills Fire Department

**TCOMM STAFF:**

Wendy Hill – Executive Director  
Jonnica Elkins – Deputy Director  
Aaron Moe - Human Resources Manager  
Tim Klotz – Information Systems Administrator  
Landon Hansen – Sr. Radio Systems Technician  
Bre Skaggs – Administrative Assistant

**Guests:**

Leonard Johnson, McLane Black Lake Fire Department  
Tillman Atkins – Yelm Police Department  
Linda Horn – Evergreen State College  
Tony Kuzma – American Medical Response

**Call to Order**

Operations Chair, Jon Weiks called the meeting to order at 1300 hrs.

**Approval of Agenda & Minutes**

Approval of June 26, 2023 Agenda. Two items were added to the agenda under Operations: Fire/EMS Responses to “Unknown if Injury” MVAs and Fireworks Information Line.  
Approval of the March 20, 2023 Joint Operations/FLAC meeting minutes **M/S/C (B. Miller-Todd/S. Brooks)**  
Approval of the April 11, 2023 FLAC meeting minutes **M/S/C (C. Patti/K. Bossard)**

**Correspondence - None**

**Public Testimony - None**

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**SUBCOMMITTEE REPORTS**

**I.T. Services** – T. Klotz stated USDD has been utilized for a month with mostly positive feedback. One issue found was long dispatches being cut off due to a factory sixty-second limitation. There is an option to allow longer transmissions which may be fixed by the end of this week. The other issue is when tones are sent, occasionally it is not triggering on Fire2. If that happens, please contact the TCOMM HelpDesk. A discussion took place regarding the verbiage on some automatic dispatches and how agencies are receiving that information. T Klotz will work with the agencies in question on this, and will also provide a list of reported issues to date so the agencies are aware.

**Radio Systems** – W. Hill stated Change Order #5 was signed and the order for the remainder of the subscriber equipment needed is in progress. Site work continues, as does the permitting process on the remaining two sites of DuPont and Fire Station #82.

L. Hansen provided a few additional TCERN updates. Motorola is commissioning the south simulcast cell which will improve coverage on the TCERN talk groups, most noticeably in the Yelm and Bucoda areas. Radio IDs are being prepared to be submitted to Pierce County which will enable them to add our radios to their system to improve interoperability once we are on the P25 system.

**OPERATIONS BOARD**

**TCERN End-User Training Needs/Update** – J. Elkins stated that the lead law/fire representatives (J. Newcomb, Jon Kalar) were contacted to begin discussing what the training will look like in the Fall. Motorola will provide what training is available through them as well. This will be a Train the Trainer program.

**Type Code “CRISIS” follow-up** – W. Hill asked if there were any concerns or issues since switching this type code. No concerns were voiced.

**Attempted Traffic Stop Type Code** – J. Elkins stated that there is currently no way to track violators who refuse to stop for law enforcement, as this information is useful for legislative purposes. Adding the “Attempted Traffic Stop” type code will provide the data needed moving forward. Agencies will need to ask dispatch to change the incident type code. A discussion took place and a motion was made to approve the new type code of Attempted Traffic Stop. **M/S/C (R. Carlson/R. Allen)**

**ESC UPS Replacement Project** – W. Hill stated the County is preparing to replace the UPS at the ESC which means dispatch will have to move to the backup center from anywhere between eight and 72 hours in mid to late September. Further communication will be sent closer to the project start date.

**2023 Budget Subcommittee Volunteers** – W. Hill requested three volunteers from the Operations Board for the 2024 Budget Subcommittee. Meetings are typically held 1-2 times and will begin in September. J. Weiks, T. Carson, and R. Carlson volunteered to participate.

**Fire/EMS responses to “unknown if injury” MVAs** – S. Brooks asked what the current status was for this request and any feedback. The original request was to not have Fire/EMS respond to these incidents until

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injuries were known or law enforcement requests it once on scene and deems it necessary. A discussion took place and it was determined to bring this topic to the Fire Chiefs meeting and discuss the outcome at the next Ops meeting.

**Fireworks Information Line** - W. Hill stated a Fireworks Information Line will be provided to the public this year to try and reduce the number of calls received over the Fourth of July holiday. This line will provide firework information for areas throughout Thurston County regarding what is and isn't allowed.

**FLAC**

**NOAMR/NOOLY Implementation Update** – K. Bossard stated they continue to track and have nothing to report on at this time.

**CAD Terminal at Ambulance Dispatch Center** – C. Patti asked to have a CAD terminal installed for Olympic and AMR to be able to see current incidents for Fire/EMS responses. This would help private ambulances see where help is needed throughout the County. A discussion took place as to what is and is not feasible, along with what Olympic Ambulance is doing to increase situational awareness and call availability.

**Radio User Manual Update** – J. Elkins stated the Radio User Manual has been updated to include the USDD information and other edits. The manual will be sent out to user agencies for input shortly.

**Meeting adjourned:** With no further business or good of the order, the Board meeting adjourned at 1:40 pm.

**Next Meeting:**

FLAC August 8, 2023 @ 1 pm

Operations July 17, 2023 @ 1 pm.