2022 Law Enforcement Events Dispatched:	Total Dispatched
Thurston County Sheriff's Office	51,261
Olympia Police Department	53,959
Lacey Police Department	42,201
Tumwater Police Department	21,890
Yelm Police Department	13,681
Nisqually Tribal Police	2,397
Tenino Police Department	2,768
Chehalis Tribal Police	3,889
Combined Total Dispatched Responses	192,097



Above Taken By: Dana Spivey

Thurston 911 Staff Photo Contest Winners

Below Taken By: Kelsey Loftness





POLICE | FIRE | MEDICAL Your Emergency - Our Priority

Thurston 911 Communications

2703 Pacific Ave SE, Suite A

Olympia, WA 98501

360-704-2730

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Combined Total Dispatched Responses	192,097

Statistics						
Total dispatched Events:						
2021 Law	2022 Law					
183,384	192,097					
2021 Fire/EMS	2022 Fire/EMS					

46 718

44.631

40,	/10
2022 Fire Service Events Dispatched:	Total Dispatched
Lacey Fire District #3	14,946
Olympia Fire Department	14,083
Tumwater Fire Department	4,499
SE Thurston Fire Department	3,893
West Thurston Fire Authority	3,209
McLane/Black Lake Fire District #9	1,796
South Thurston Fire & EMS District #12	943
South Bay Fire District #8	1,085
East Olympia Fire District #6	1,117
Griffin Fire District #13	607
Bald Hills Fire District #17	413
Bucoda Fire Department	127
Combined Total Dispatched Responses	46,718



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Thurston 911 Communications 2022 Annual Report

Since 1970, TCOMM911 has been the single-source 911 call and dispatch center in Thurston County. Thurston 911 Communications (TCOMM911 or TCOMM) provides three vital public service functions in Thurston County.

- TCOMM receives and records all 911 emergency calls for help from within the County.
- Dispatching the appropriate public safety responders to the emergency - TCOMM provides dispatch services to all law enforcement (except Washington State Patrol), Fire Districts and Departments, and Medic One in the County.
- TCOMM owns and operates the Thurston County Public Safety Radio network.

Our Mission

To provide the emergency communications link between the community and public safety responders.

Our Vision

To exceed the standard of public safety communications through professionalism and compassion, by putting people first, to meet the needs of our community.



TCOMM911 Board of Directors

- Lenny Greenstein; Chair, City of Lacey Councilmember
- Leatta Dahlhoff; Vice-Chair, City of Tumwater Councilmember
- Sylvia Roberts; Lacey Fire District #3 Fire Commissioner
- Holly Smith; City of Yelm Councilmember
- Gary Edwards; Thurston Co. Board of County Commissioners
- John Snaza; Thurston County Sheriff
- Lisa Parshley; City of Olympia Councilmember \diamond
- Meredith Hutchins; Thurston Co. Fire Commissioners Association
- Wendy Hill TCOMM911 Executive Director \diamond

Employee Spotlight

2022 Employee of the Year Krista Thrift



The Employee of the Year is selected from quarterly award recipients and is based on actions considered over and above the normal performance of job duties.

2022 Ouick Stats

- 73 FTEs
- **Adopted Budget: \$ 17,207,360**
- 8 Law Enforcement Agencies
- **12 Fire/EMS Agencies**
- 28 Radio Tower Sites
- 589 Public Record Requests Completed

2022 Highlights

- TCERN Public Safety Radio Replacement Project
- Recruit and Retain Public Safety Telecommunicators
- Public Safety Telecommunicators recognized as first responders state-wide
- Awarded the WellCity Award for the 10th year in a row

TCOMM911 Operations Board

- Steve Brooks; Chair, Lacey Fire District #3
- Jon Weiks; Vice-Chair, Tumwater Police Department
- Brian Hurley; Tumwater Fire Department \diamond
- Ray Brady; Thurston County Sheriff's Office
- Rich Allen; Olympia Police Department
- Brian VanCamp; Thurston Co. Fire Chiefs Association
- Kevin Bossard; Olympia Fire Department \diamond
- Todd Stancil; Yelm Police Department \diamond
- Robert Almada; Lacey Police Department \diamond
- Kurt Hardin; Thurston Co. Medic One \diamond

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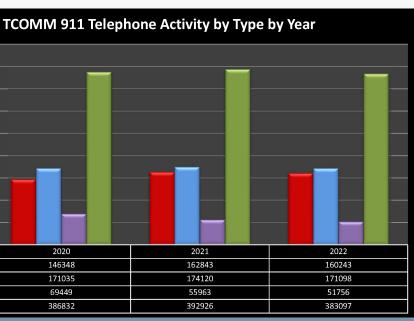


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350000 300000 250000 20000 150000 100000 50000 911 Inbound 🔳 10 - Digit Inbour Outbound Total

450000

400000









Dispatched Incidents by Discipline by Year

