

Thurston 911 Communications
Joint Operations Board and FLAC Meeting Minutes
Monday, December 19, 2022 @ 1:00 P.M.

Meeting was held via Zoom and in person.

OPERATIONS BOARD:

Steve Brooks – Chair, Lacey Fire Department
Jon Weiks – Vice-Chair, Tumwater Police Department
Ray Brady – Undersheriff, TCSO
Ben Miller-Todd – Thurston County Medic One
Robert Almada – Lacey Police Department
Rob Carlson – Yelm Police Department
Rich Allen – Olympia Police Department

FLAC MEMBERS:

Kevin Bossard – Vice-Chair, Olympia Fire Department
Gordon Phillips – Thurston County Sheriff's Office
Sam Costello – Olympia Police Department
Shawn Crimmins – Tumwater Fire Department
Chris Patti – McLane Black Lake Fire Department
Andrew Schaffran - South Thurston Fire & EMS
Jen Schmidt – Lacey Fire Department
Mark Gregory - Bald Hills Fire Department

TCOMM STAFF:

Wendy Hill – Executive Director
Cathy Jones-Gooding – Deputy Director
Tim Klotz – Information Systems Administrator
David Taylor – Radio Systems Manager
Bre Skaggs – Administrative Assistant

Call to Order

Chair S. Brooks called the meeting to order at 1302 hrs.

Approval of Agenda & Minutes

Approval of December 19, 2022 Agenda
Approval of the November 21, 2022 Operations Board meeting minutes **M/S/C (J. Weiks/R. Brady)**
Approval of the December 13, 2022 FLAC meeting minutes **M/S/C (C. Patti/G. Phillips)**

Correspondence - None

Public Testimony - None

SUBCOMMITTEE REPORTS

I.T. Services – T. Klotz stated the USDD project is underway and IT is working with Radio Systems to connect it to a training channel. This will allow staff to see how the system pronounces street names and to fix pronunciations if needed. The backup center (TEC) has both the internet and the firewall installed. IT is working with its vendor for the final license status. The CAD upgrade is actively being worked on and

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member agency IT personnel are being contacted to work on the prerequisites needed. This upgrade will go live sometime in the first quarter of 2023.

Radio Systems - D. Taylor provided an update. A few highlights include: Most of the TCERN portable and mobile radios have been installed with the exception of West Thurston and Bald Hills Fire Districts. During radio testing, some mobiles failed and were sent back to Motorola for repair. Once those are received, the agencies will be contacted for installation. Base station deployment will begin shortly. For those with remotes, some parts have not yet been received and installation will be delayed. A final radio order (True Up Order) will be placed once agency installs are complete, which should be sometime in the first quarter of 2023. The dispatch consoles have been installed and are operational, the backup center consoles are installed and will be turned on and tested in January 2023. A team of microwave installation technicians is working on the TCERN radio system. They are currently at the Crawford Mountain site installing antennae. The microwave at the 8th & Fir site is in the process of being replaced as it failed recently and the current microwave will not be able to sustain until the new system is ready for cutover.

FLAC Update - C. Jones-Gooding provided a brief update on the most recent FLAC meeting. A few highlights include: The request to move all search warrants to electronic format is almost complete which will help streamline the process. The recent HIRL drill went well, with good participation from user agencies. For LE agencies, TCOMM added units Data one through nine that dispatch will attach to incidents as a reminder for Law Enforcement to not close it because data still needs to be entered. On the Fire/EMS side, ORCAA plans to vote sometime in February regarding controlled burns for heating or cooking. If that law is reversed to allow those types of burns it may significantly decrease incidents.

Private Ambulance Tracking – J. Schmidt stated this item was brought up at the Fire Chiefs' meeting recently with a request to extend the trial another six months. After looking at data from May-July and August-October for dropped calls/no loads they found between 40-60% were not transporting. This number was reduced to 30% after changing how they were requested during the months of August-October. A few adjustments to protocol were asked for: to remove private ambulances from MVA initial dispatch, to remove private ambulances from ALS calls initial dispatch, and to add the NOAMR-NOOLY units for better tracking when private ambulances are not available.

OPERATIONS BOARD

TCOMM Staffing Update - W. Hill gave a brief staffing update. Currently down 8 positions, with a new academy starting January 9, 2023, and two more scheduled in the coming months. Additional measures were taken (temporarily close the Data position, reduce 3rd Call Receiver hours) to reduce the workload on current staff. TCOMM continues to actively recruit new applicants while working on ways to support and retain our current staff.

PulsePoint Integration Feasibility – S. Brooks stated that PulsePoint is an App utilized on a cell phone to locate AEDs or alert that CPR is in progress. S. Brooks stated PulsePoint has been adopted by 11 western states for wildland fire locations, which the app also tracks. The Washington State Chiefs have endorsed it and he would like to evaluate the feasibility of implementation for Thurston County. Item tabled until the next meeting when S. Brooks will bring more information to share with the Board.

Fire/EMS responses to “unknown if injury” MVAs – C. Jones-Gooding stated at the last meeting there was a request for research on holding or not sending or holding calls for an unknown injury accident. TCOMM

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does not have an “unknown if injury” call type but there are four basic call types for MVAs that are utilized now. The current process for dispatch when a call comes in with an unknown injury indication within the city limits is to hold that incident and after five minutes if law enforcement isn’t able to respond, then Fire/EMS is dispatched. This is due to law enforcement's ability to respond and be on scene within five minutes and determine whether it is an unknown injury or if there are injuries to help aid in that response. That process is different for incidents out in the County or the Interstate due to unknown response times. For those locations law and fire are dispatched immediately. A discussion took place and it was decided to bring this back Medic One Operations meeting and/or the next Chiefs meeting.

FLAC

None.

Meeting adjourned: With no further business or good of the order, the Board meeting adjourned at 1:45 pm.

Next Meeting: Operations Board January 23, 2022 @ 1 pm. (Date adjusted due to holiday)

FLAC February 14, 2023 @ 1 pm