



TCOMM 911

POLICE | FIRE | MEDICAL
Your Emergency – Our Priority

Mission:

To provide the emergency communications link between the community and public safety responders.

Vision:

To exceed the standard of public safety communications through professionalism and compassion, by putting people first, to meet the needs of our community.

Our Values:

Compassionate | Dependable | Committed | Efficient
|Competent

2020 – 2023 Strategic Goals:

Strengthen relationships with those we interact with.

Build and support a well-trained workforce.

Implement and maintain the proper tools to fulfill the mission.

2020 – 2021 Objectives (Key strategies):

Evaluate and align staffing model

Design and provide initiatives to improve the staff's health and well being

Establish mechanisms to plan and adopt new technologies

Strengthen relationships and engagement with User Agencies