

Thurston 911 Communications
Operations Board Meeting Minutes
Monday, September 16, 2019 @ 1:00 P.M.

FIRE SERVICE MEMBERS PRESENT:

Mike Buchanan – Chair, Olympia Fire Department
Steve Brooks – Lacey Fire Department
Scott LaVielle – Tumwater Fire Department

LAW ENFORCEMENT MEMBERS PRESENT:

Jon Weiks – Tumwater Police Department
Aaron Jelcick – Olympia Police Department

TCOMM STAFF:

Keith Flewelling – Executive Director
Wendy Hill – Deputy Director
Tim Klotz – I.T. Manager
David Taylor – Radio Systems Manager
Bré Skaggs – Administrative Assistant

GUESTS:

Renatta Rollins – Olympia City Council
Rosalinda Noriega – Executive Director of Pizza Klatch
Jen Schmidt – Lacey Fire Department
Robert Swain – Tenino Police Department
Anna Lee Drewry – Medic One

Call to Order

M. Buchanan called the meeting to order at 1303 hrs.

Approval of Agenda & Minutes

With no quorum present, no official business was conducted.
Approval of June 17, 2019 meeting minutes moved to next meeting.

Correspondence: None

Public Testimony: None

New Business

Swatting Hoaxes: A. Jelcick spoke to the board about swatting hoaxes and the Thurston County approach if an incident happens. R. Rollins expressed concern regarding previous incidents around the United States and asked what the current practices are. K. Flewelling stated that TCOMM triages the requests for assistance and then follows a set of protocols to determine what response should be sent. A. Jelcick stated the response is typically determined by the threat level and went on to explain what OPD looks for on calls of this nature and how they go about verifying the truth of the original complaint. A. Jelcick stated that this is a concern for all first responders and that a regional approach with all agencies should take place, especially since an incident of this magnitude could cross jurisdictional boundaries. J. Weiks asked about a registry that Seattle is using to notify first responders of a potential swatting victims, and asked if Smart911 could be used in the same way. A discussion took place and it was determined that TCOMM would reach out to Seattle to see how they modified their RAVE mobile

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safety product to be used as a swatting registry. Members of the Board also discussed agencies promoting the Smart911 brochure to remind residents to sign up.

Ballot Measure Factual Statement/TCOMM Mailer: The factual statement/mailer that will be mailed to all Thurston County residents was included in the agenda packet for Board Members' information. Both are available on the TCOMM website.

Subcommittee Reports

IT Systems Update: T. Klotz provided an update of the 2019 IT projects (attachment). Highlights include: Backup server installed and replaced, the upgrade to office 2017 is completed, and the latest version of CAD has been installed.

Radio Systems Update: D. Taylor provided the Radio Systems update (attachment). A few highlights include: The OFD fire channel 2 and 9 project is set to start this month. Some preliminary work has already been done. The Bald Hills radio site is entirely off-grid solar and generator powered. The Simulcast system battery replacements project has been completed and the Yelm to Crawford Microwave replacement equipment has been ordered and a vendor project manager has been assigned.

FLAC Report: W. Hill updated the Board with highlights from the latest FLAC meeting on September 10th. Talked about the burn ban response and how each agency responds: determined that it would stay how it is now. A discussion also took place about creating a Greater Alarm package. The FLAC committee decided to keep status quo, with responders on scene asking for the additional resources they need. The Operations Chiefs are going to look at the question and bring feedback to the group at the next FLAC meeting. The committee reviewed the new water resource package, and have heard nothing but positives. J. Elkins will coordinate a follow up meeting for the water resources committee to review the season more in-depth.

Old Business

Radio Replacement Project Plan: K. Flewelling spoke to the Board about the project. TCOMM elected not to include any additional revenue or the replacement project in the 2020 budget pending the outcome of the November election. He also stated TCOMM would like to take advantage of year-end pricing with Motorola and a contract could be coming quickly after the election if the measure is successful. K. Flewelling he intends to ask the Administration Board at the next meeting to combine the FLAC and Operations Board to collaborate and make operational recommendation/decisions on the new radio together.

NG911 Telephone System Replacement: W. Hill stated the NG911 consortium is in the process of reviewing the top two vendors. The consortium met to score and discuss pros/cons of each. W. Hill said the selection process was thorough and the consortium hopes to have a contract in place by mid-October 2019 and to have the new system in place by June 1, 2020.

Next Meeting: October 2, 2019 @ 3:30 pm